

Our ref: FOI 075/01
Your ref:

The Highways Agency
4A Federated House
London Road, Dorking, RH4 1SZ
www.highways.gsi.gov.uk

June 2007

Dear

**FREEDOM OF INFORMATION ACT 2000 (FOI): REQUEST FOR INFORMATION
M25 JUNCTION 19 ACCESS SLIP ROAD**

Thank you for your letter of 18 May 2007 concerning the trial new road layout on the slip road at junction 19 of the M25.

Please find the information you requested in the attachment to this letter.

We recognise that local residents have concerns that the trial may have caused increased congestion on the local road network. Together with Hertfordshire County Council, we are working to evaluate this effect. We will report back in the summer, when we will make an announcement about the future of the new layout. In the meantime, the new road layout will remain in place.

Over the course of the trial, we have acted on feedback from road users. For example, we have moved the point on the slip road where two lanes merge into one - this is now nearer the motorway in order to allow traffic more space to merge. Also, following road users' comments, signs have been changed to reflect the fact that the scheme is a new road layout rather than roadworks. We continue to liaise with Hertfordshire County Council and local elected members in connection with this scheme, and are keeping the public updated via the road projects section of our website (www.highways.gov.uk/roads/projects/14174.aspx) and in the Watford Observer.

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless exempt. We will, therefore, be simultaneously releasing to the public the information you requested, together with any related information that will provide a key to its wider context via our website: <http://www.highways.gov.uk/>

If you are unhappy with the way the Agency has handled your request you may ask for an internal review. A leaflet detailing the Agency internal review process is available. If you require a copy, please phone the Highways Agency Information Line on 08457 50 40 30; or e-mail ha info@highways.gsi.gov.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me quoting reference
FOI 075/01.

Yours sincerely

[Name and address removed under the Data Protection Act]

enclosure