

Our ref: FOI 085/05
Your ref:

22 May 2008

Dear [Name and address removed under the Data Protection Act]

FREEDOM OF INFORMATION REQUEST - ILLUMINATED SIGN - M11

Thank you for your request to the Highways Agency Information Line on 24 April requesting information under the Freedom of Information Act 2000 about the illuminated sign. The Highways Agency has now completed our search for the information you requested and enclose a copy of the following:

Annex A – The Witness Statement. Please note that only an unsigned version of this statement is held on the Agency's records and that it has not been used in a Court of Law. The Statement states that the fault occurred between 7 September 2006 and 4 October 2006. A more recent examination of the inspection ("scouting") records indicates that this statement was incorrect. The inspection records indicate that the sign was illuminated on 7 September 2005 but was not illuminated at the time of the next inspection on 21 October 2005 or at any subsequent inspection until the lights were repaired on 29 March 2008.

Annex B – Scout report for September 2007 – redacted, omitting personal information. The explanation of abbreviations used is within the Engineer's report (*Annex A*).

*Annex C** – Scout report for October 2007 – as above.

*Annex D** – Scout report for November 2007 – as above.

*Annex E** – Scout report for December 2007 – as above.

*Annex F** – Scout report for January 2008 – as above.

* Dates for these reports are of the previous month because the maximum time between each Scouting report is 28 days.

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless exempt. We will, therefore, be simultaneously releasing to the public the information you requested, together with any related information that will provide a key to its wider context via our website: <http://www.highways.gov.uk/>

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

If you are unhappy with the way we have handled your request, you may ask for an internal review. I have attached a leaflet detailing our internal review process. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

[Name and address removed under the Data Protection Act]