

Our ref: CRS 590,861

From: Gill Stevens  
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[Name removed under the Data Protection Act]

via E-mail

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8 September 2008

## FOI/EIR REQUEST RE UNPUBLISHED AUDIT INFORMATION

I'm writing to confirm that your request sent on 12 August 2008 to the Department for Transport was forwarded to the Highways Agency to answer, and we have now completed our search for the information you requested. This was:

*Please disclose under the FOI Act and the Environmental Information Regulations copies of all unpublished (ie produced for internal use and not in the public domain) audit information relating to fraud and theft held by the DfT of companies operating contracts for the following toll roads:*

*Severn River Crossing - M48 and M4  
M6 Toll Road  
A15 Humber Bridge  
Dartford river crossing - A282 (M25)  
Mersey Tunnels*

*Please search for this information from 1 January 2007.*

The Highways Agency does not hold any unpublished information relating to fraud or theft concerning the companies operating these toll roads. You should note however that two of these roads are not managed by DfT or the Agency and form part of the road network managed by local authorities.

The A14 Humber Bridge is operated by a Board of members drawn from the 4 adjacent local authorities. Further information and contacts are given on the Board's website <http://www.humberbridge.co.uk/administration.php>

The Mersey Tunnels are operated by Merseytravel (Passenger Transport Authority) for Liverpool City Council (<mailto:liverpool.direct@liverpool.gov.uk>)

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless exempt. We will, therefore, be simultaneously releasing to the public this response at: <http://www.highways.gov.uk/>

If you are unhappy with the way we have handled your request, you may ask for an internal review. A leaflet detailing our internal review process is attached. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Gill Stevens  
Head of Communications