

Our ref: 004/001/002798
Your ref:

Network Operations (East)
Woodlands
Manton Lane
Bedford MK41 7LW

Direct Line:
Switchboard:

23 October 2008

Dear [Name removed under the Data Protection Act]

**FREEDOM OF INFORMATION ACT REQUEST
ORWELL CROSSING LORRY PARK, SUFFOLK**

Further to our letter dated 14th October I am writing to confirm that we have now completed our search for the information which you requested on 9th October. A copy of the information is enclosed, namely one letter received on 1 September 2008 from, Suffolk Coastal District Council and one letter dated 16 September 2008 from [Name removed under the Data Protection Act].

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless exempt. We will, therefore, be simultaneously releasing to the public the information you requested, together with any related information that will provide a key to its wider context via our website:

<http://www.highways.gov.uk/>

If you are unhappy with the way we have handled your request, you may ask for an internal review. A leaflet detailing our internal review process is available. If you require a copy, please phone the Highways Agency Information Line on 08457 50 40 30; or e-mail ha_info@highways.gsi.gov.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

[Name removed under the Data Protection Act]