

Our ref: FOI 093/01 CRS 606,280
Your ref:

14 April 2009

Dear [Name removed under the Data Protection Act]

FOI REQUEST M3 JUNCTION 3 ROADWORKS

Thank you for your request for information dated 17 March 2009. Your request for the full project plan, impact assessment, project risk register and a copy of the complaints leaflet for the above scheme is being treated under the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

I am writing to confirm that we have now completed our search for the information. Please find attached a copy of the impact assessment, project plan and risk register in the format you requested, in addition to our complaints handling leaflet – “Putting things right”. Under the Data Protection Act, personal information has been redacted.

In keeping with the spirit and effect of the Freedom of Information Act, all information is assumed to be releasable to the public unless exempt. We will, therefore, be simultaneously releasing to the public the information you requested, together with any related information that will provide a key to its wider context via our website:
<http://www.highways.gov.uk/>

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

Most documents supplied by us will have been produced by government officials so will be Crown Copyright. You can find details on the arrangements for re-using Crown copyright on the Office of Public Sector Information website at:
<http://www.opsi.gov.uk/click-use/index.htm>.

If you are unhappy with the way we have handled your request, you may ask for an internal review. A leaflet detailing our internal review process is available. If you require a copy, please phone the Highways Agency Information Line on 08457 50 40 30; or e-mail ha_info@highways.gsi.gov.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

[Name removed under the Data Protection Act]
NO South East Area 3