

Grading Incidents

This is applicable to Motorways and all patrolled Trunk Roads

When RCC staff grade incidents the following criteria apply:

Grading	Definition	Examples
Immediate	<i>An obstruction <u>on or related to the live carriageway</u> is likely to cause congestion or threaten safety.</i>	<p><i>Debris in any part of the live carriageway.</i></p> <p><i>Collision or broken down vehicle where a vehicle remains in any part of the live carriageway</i></p> <p><i>Hazardous spillage from vehicle.</i></p> <p><i>Animal roaming freely alongside the live carriageway.</i></p> <p><i>Suspicious vehicle abandoned beneath a bridge.</i></p>
Prompt	<i>Non-immediate events that <u>do not impact the live lanes</u>, typically involving vulnerable persons or involving significant risk factors.</i>	<p><i>Vulnerable driver or passenger in a vehicle broken down on hard shoulder.</i></p> <p><i>Non-injury RTC all on the hard shoulder i.e. not in a live lane but worth attending to gain information and assess any potential infrastructure damage.</i></p> <p><i><u>Pedestrian walking along the hard shoulder when they have no legitimate reason to do so.</u></i></p>
Routine	<i>Typically incidents without vulnerable persons or significant risk factors attended to as part of normal patrol cycle.</i>	<p><i>Checking of reported damage to road signs or minor road defects.</i></p> <p><i>In adverse weather checking parts of the Network particularly prone to problems e.g. ice and fog.</i></p>
Deferred	<i>Resource not required to attend at this stage, but may require attendance at a scheduled time in the future.</i>	<p><i>Planned road works.</i></p> <p><i>Abnormal Loads.</i></p>
Non-attendance	<i>Resource not required to attend.</i>	<i>Enquiry not requiring on road deployment.</i>