

Annex 3**HAIL Complaints A13****Period 1/03/07 to 1/03/09**

CREATED DA ADMIN UNIT	CATEGORY	DESCRIPTION	TYPE	LOCATION	Enquiry Id	Class
05-Feb-08 North Area	HAIL OBSERVATION	Pothole reported	Road Conditions/State of Highway - Potholes or poor road surface	A13	20319	CORRECTIVE ACTION REQUIRED
11-Feb-08 North Area	HAIL COMPLAINT	Caller complaining of poor road surface	Road Conditions/State of Highway - Potholes or poor road surface	A13	20441	CORRECTIVE ACTION REQUIRED
18-Feb-09 North Area	HAIL ENQUIRY	Caller is reporting potholes on A13 between Lakeside and Basildon.	Road Conditions/State of Highway - Potholes or poor road surface	A13	27406	CORRECTIVE ACTION REQUIRED