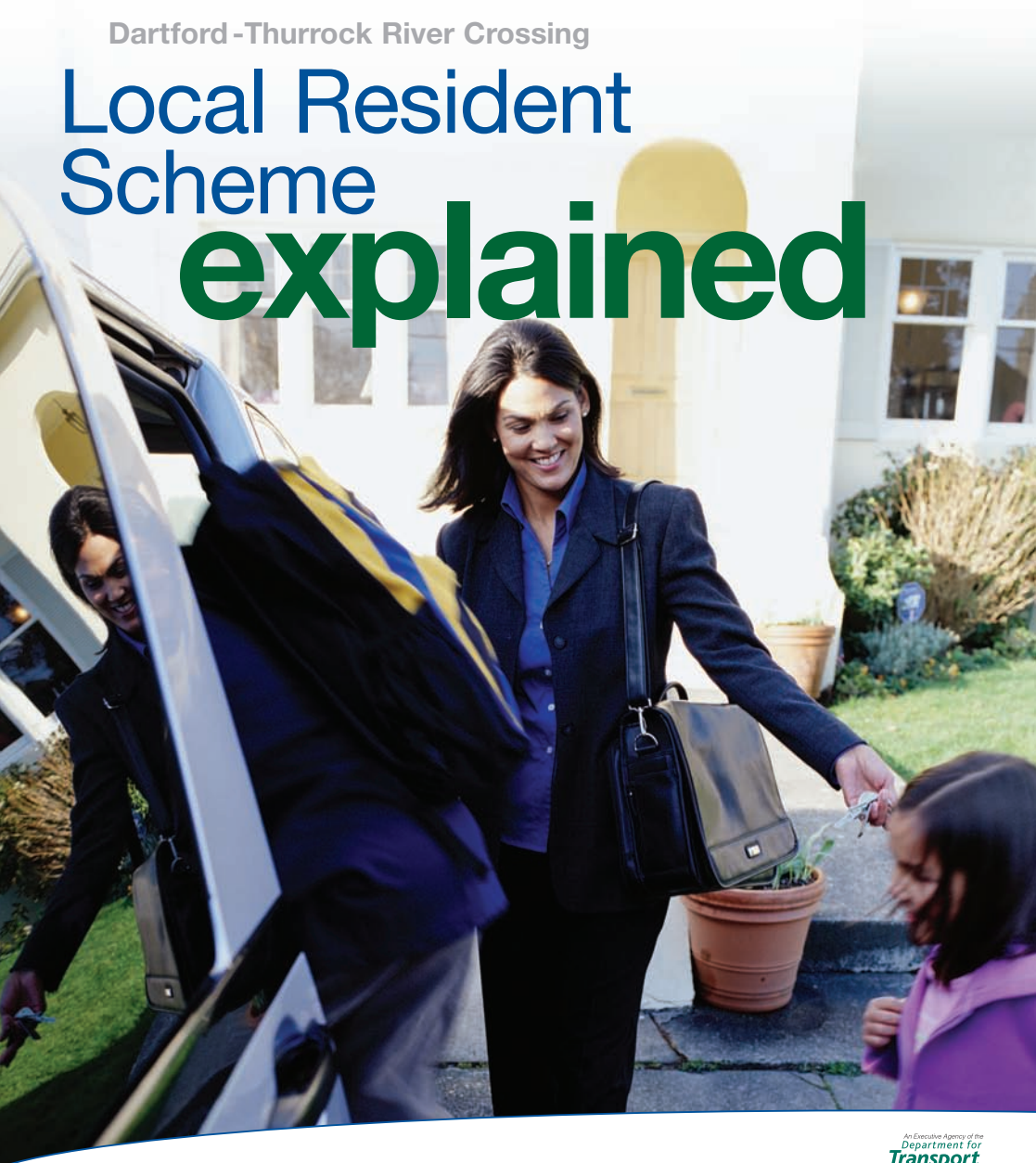


Dartford-Thurrock River Crossing

Local Resident Scheme **explained**



If you live within the council tax area of Dartford or Thurrock councils, you will be entitled to apply for the Local Resident Scheme.

The scheme entitles local car* drivers to a significant discount:

- 50 free crossings per year, then...
- 20 pence charge only, for each subsequent crossing

**Certain other vehicles e.g. SUV's, may also be eligible.*

To confirm eligibility you will need to provide proof of vehicle ownership and residence within the Dartford or Thurrock council boundaries.

Proof of vehicle ownership

Document required (clear A4 size copy) of either:

- Pages 1 and 2 of your vehicle registration certificate V5
- or**
- If your vehicle is leased or a company vehicle, evidence that it is for your private use

All documents must show the application address

Proof of residence

Two documents (clear A4 size copies) are required:

A current council tax bill for the application address

Plus one of either:

- Your driving licence **or**
- Bank or credit card statement (not more than 3 months old) **or**
- Utility bill e.g. gas, electricity or water (not more than 3 months old) **or**
- Income support book or council/housing association/rent document

Each resident may nominate **one private vehicle only**. There is no limit to the number of vehicles per household providing there is satisfactory evidence that they are all for the personal use of the people living at that address.



How will the scheme work?

Scheme members must pay an annual registration fee of £10.00. On becoming a scheme member, you will be credited with 50 free journeys per year, **only** in your specified vehicle. Any additional journeys in the same year will be charged at the further discounted rate of 20p per crossing. However, you must ensure that you have sufficient funds in your account to continue to receive this discount. If your account is out of credit for either trips or funds you will have to pay the full charge at the booth.

Once registered, an account will be set up and a free tag provided. The tag issued to you will be registered to your chosen, specified vehicle and **cannot** be transferred between vehicles.

How does the tag work at the booths?

When the vehicle passes through the booths at the Crossing, your tag will be read electronically and your vehicle will be recognised by an Automatic Number Plate Recognition (ANPR) camera. The barrier will rise as long as your account is in credit.

You should pay special attention to the display signs in the lane as these will indicate to you when your account is running low in credit.

How do I apply?

Local residents can apply for the scheme **at any time** by completing the Local Resident Application Form which is available from our Customer Centre or Information Point both located at the Dartford-Thurrock Crossing offices.

Or, if you have access to the internet, you can download the Local Resident Application form from our website www.dart-tag.co.uk

For more help you can also...

- email the Customer Centre at admin@dart-tag.co.uk
- telephone us on +44 (0)1322 280200
- or by calling in or writing to:
The Customer Centre, Crossing Offices,
South Orbital Road, Dartford, Kent DA1 5PR
(located off the A282 at Junction 1a).

**The offices are open
Monday – Friday (8.30am – 5pm)**

What if I am not eligible?

You may still wish to apply for the DART-Tag Scheme and receive the benefits of a discounted crossing price from the full charge rate.

**For more information contact our
Customer Centre:**

Phone

+44 (0)1322 280200

Email

admin@dart-tag.co.uk

Visit our website

www.dart-tag.co.uk



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