

Dartford-Thurrock River Crossing

online services

to help you on your way
www.dart-tag.co.uk



Online services to help you

Sign on to www.dart-tag.co.uk and enjoy the convenience of this online service. This includes frequently asked questions, your comments and suggestions plus:

DART-Tag Scheme customers can:

- Open an account and order tags online
- Download an application form
- Read the Terms and Conditions
- Check on tag activity
- Update personal details
- Order additional tags
- Reset passwords
- Check account balance
- Top-up account in real time
- Review and print statements (opt out of paper statements – go green!)

DART^{TAG}



Local Resident Scheme customers can:

- Download an application form
- Read the Terms and Conditions
- Check on tag activity
- Reset passwords
- Check account balance
- Top-up account in real time
- Review and print statements (opt out of paper statements – go green!)

Exempt Vehicle Registration Scheme customers can:

- Download an application form
- Read the Conditions of Use



Accessing your tag account online

To access your account information you will need to enter the account number that we have provided to you and your password. If this is your first time using our online service, your password is automatically set to:

- **your account number**
plus
- **the first 4 characters of your address (ignoring spaces and punctuation marks such as a comma)**

For example:

Determine your account number, this can be found on your statements or in the information pack issued with your new tag.

If your account number is: **18909**

And your address is: **2-4, Tunnel Approach**

In this example the password for account 18909 will be: **1890924Tu**

However, once you have used this service you will have the option to reset your password to something that is more memorable.

**For more information contact our
Customer Centre:**

Phone

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Email

admin@dart-tag.co.uk

Visit our website

www.dart-tag.co.uk



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